

Training for
INRstar
2018

Make the most
of **INR**star with
our training
and support

At Lumira**Dx** Care Solutions, home of **INR**star, we understand that you may have a specific approach to learning. Your team might also need to use our software differently depending on their roles and responsibilities.

That's why we offer a broad range of learning resources from online to face-to-face training that can be tailored to your requirements. All our training is co-designed and delivered by experienced AC clinicians to offer you an unrivalled user experience.

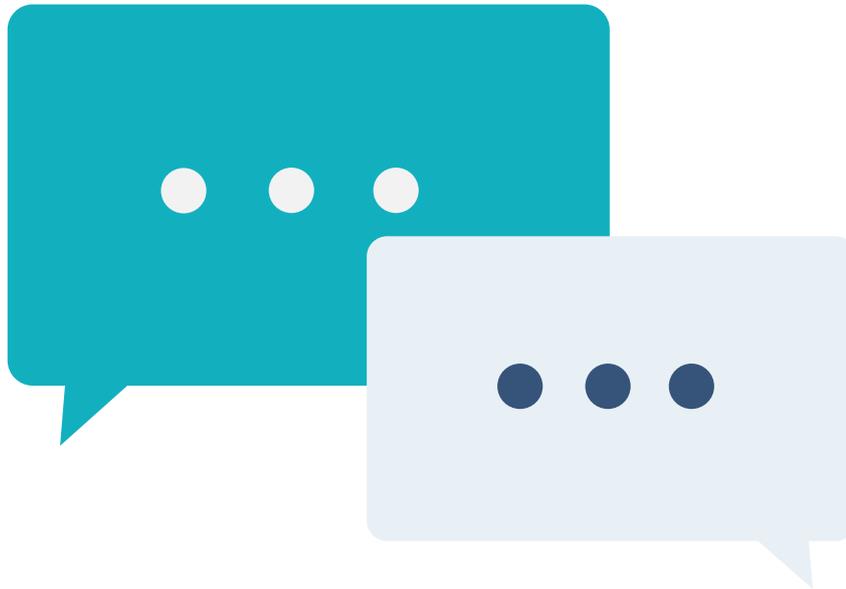
Our online training is available at different times to suit your schedule. Places on our regular webinars can be booked online **here**.

Call us to find out more on **+44 (0)1209 710999**.

Our training covers
everyone who supports
your anticoagulation
service

CCGs, secondary care and group accounts

If you're commissioning a larger service roll-out or group installation, we deliver flexible, cost-effective training options. Hosted in a central venue for your group, our face-to-face training gives you the confidence that users across multiple locations will enjoy a consistent experience. This type of training gives users the opportunity to share their experience and feedback with other locations as part of a network.



“... the in-house training has been exemplary and we’ve felt fully supported by a very professional, knowledgeable and incredibly friendly team.”

John Kemp, Practice Liaison Officer, Rushcliffe CCG.

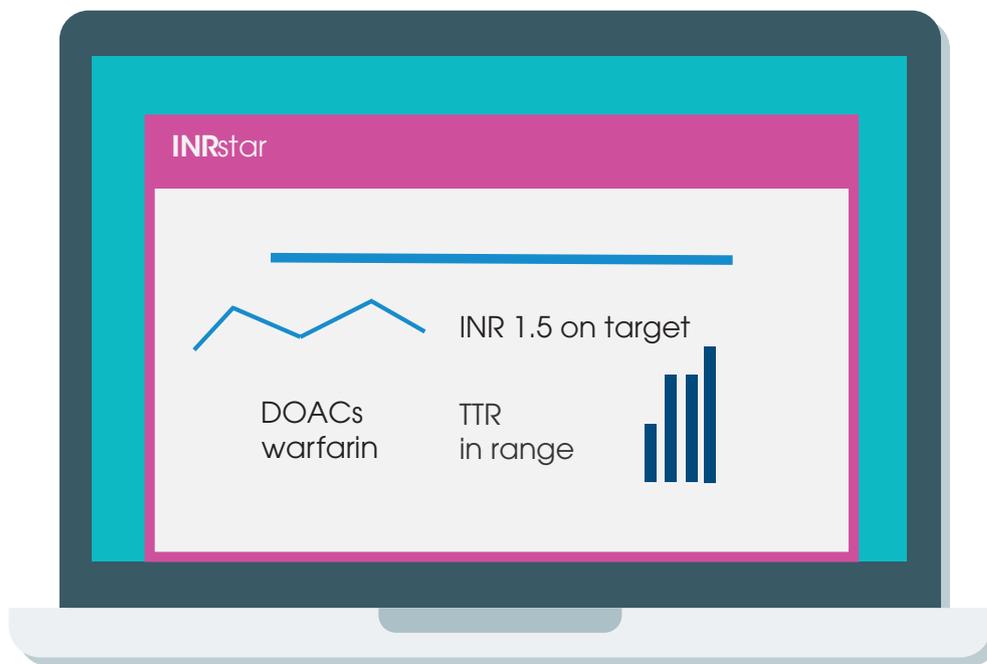
For a tailored quote on our face-to-face package please call **+44 (0)1209 710999**.

New users

We're ready to help new users gain the most from INRstar. Webinars and face-to-face training are fully supported by our help site content, where you'll find helpful tips and step-by-step guides, signposting you to everything you need to know.

There you'll also find a chat window where you can ask our Support Team any questions you might have about INRstar.

You can also reach us on **+44 (0)1209 710999** or by email: **hello@INRstar.com**.



Refresher

Your feedback helps us to update INRstar regularly, to improve your experience and support you to follow NICE guidelines. If you're already using INRstar, it's important to refresh your training each year to make the most of our software.

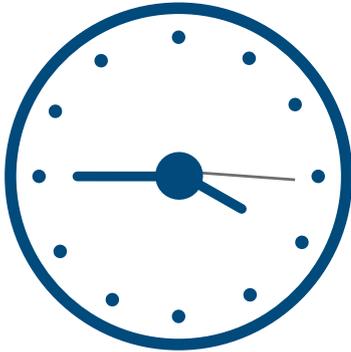
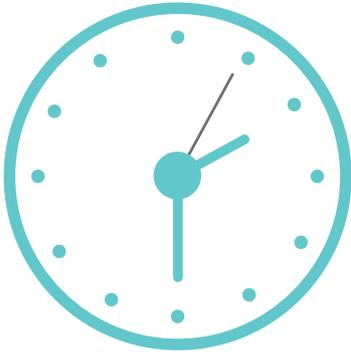
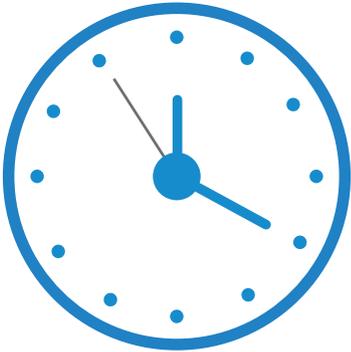
You can refresh your knowledge of INRstar quickly and easily with our webinars and online validation, which gives you an annual certification and two hours of CPD time.

Call our team to find out more **+44 (0)1209 710999**.

It's important to refresh
your training each year
to make the most of our
software

Convenient, valuable training for everyone in your team

All our training courses are available either as a remote session via **webinar** or **on-site, face-to-face**. Our popular webinar sessions are generally planned 4–6 weeks in advance, and can adapt to different training levels and a variety of times.



Clinical Level 1 Training

Health Care Assistant Phlebotomist

A Clinical Level 1 user often has regular contact with patients and would manage stable patients with no changes to their treatments. Our Level 1 training is a practical and thorough clinical demonstration which covers how to:



Suspend a patient's treatment plan when appropriate



Accurately input INR results from external and internal testing locations



Understand other INRstar roles, permissions and their context



Perform and record quality control including PoCT, IQC and EQC records



Recognise and understand the implications of an abnormal reading, know what action should be taken and when to refer to a higher level of clinical support to manage a patient

Clinical Level 2 Training

Registered Nurse Practice Nurse

A Clinical Level 2 user has all the permissions of Level 1 plus they're able to deactivate and reactivate patients, make changes to a patient's clinical details and complete out-of-range treatments. Level 2 training delivers a comprehensive overview of the system and its functionality including how to:



Carry out annual patient reviews, including summary of treatment



Run reports—NPSA, TTR range, location reports relevant to quality and treatments



Generate patient letters from bespoke templates



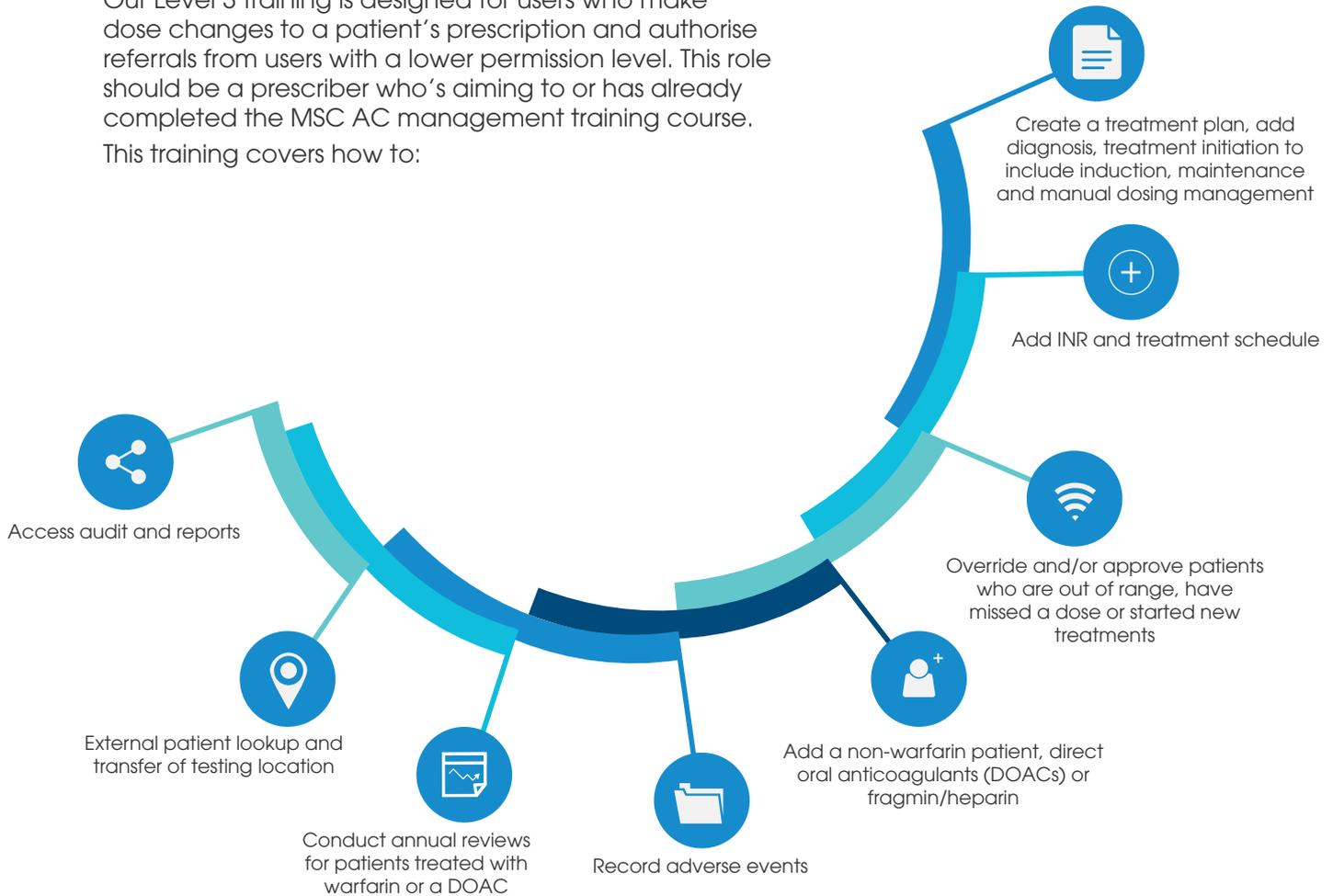
Record adverse events

Clinical Level 3 Training

Lead Clinical Nurse

GP

Our Level 3 training is designed for users who make dose changes to a patient's prescription and authorise referrals from users with a lower permission level. This role should be a prescriber who's aiming to or has already completed the MSC AC management training course. This training covers how to:



Location Clinical Lead Training

Hospital Consultant Lead GP

A Location Clinical Lead user takes ultimate responsibility for all users at their location, ensuring all are adequately trained in INRstar. This is the only user role with access to the complete view of the audit trail and all changes made to records by users. We provide training for stand-alone practices or for location lead groups within CCGs.

Location Clinical Lead permissions are similar to those of Level 3 users, except that this role assumes responsibility to ensure that all users are adequately trained. The training session covers how to:



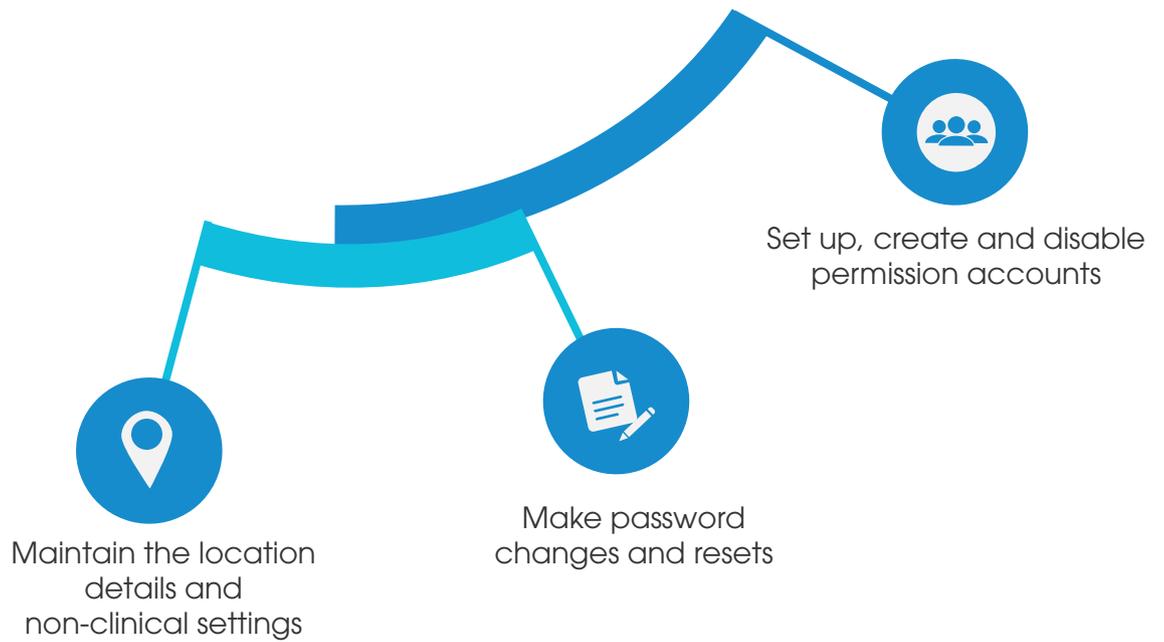
Clerical and administration staff

We offer bespoke training for these specific roles. Call us to find out more at +44 (0)1209 701999.

Clerical staff can:



Administration staff can:
(in addition to the clerical staff permissions)



An unrivalled
training experience
co-designed and
delivered by AC
clinicians

All our training is built around local guidelines and tailored to your needs because we understand that one size doesn't fit all.

For a relevant, made-to-measure quote,
please call us on **+44 (0)1209 710999**
or email us at **hello@INRstar.com**
and visit our website **www.INRstar.com**



lumiraDx
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